**Accessibility Statement in accordance with the European Accessibility Act (EAA)**

This statement applies to **[Name of product/website/app]**.

### *****Our Commitment to Accessibility*****

At **[Name of organisation]**, we are committed to making our digital services and products accessible to all users — regardless of ability — in line with the requirements of the **European Accessibility Act (Directive (EU) 2019/882).**

Our goal is to ensure equal access and usability for everyone by complying with recognised accessibility standards and continuously improving our services.

### *****Accessibility Status*****

**[Name of product/website/app]** is currently:

* Fully accessible
* Partially accessible
* Not accessible

This assessment refers to compliance with **WCAG 2.1 level AA**, as referenced by the EAA and the applicable European standard **EN 301 549**.

### *****Known Accessibility Issues*****

We are aware of the following issues:

* [Example: Not all videos have captions yet.]
* [Example: Some features do not support keyboard navigation.]
* [Example: Color contrast does not always meet WCAG 2.1 AA standards.]

We are actively working to resolve these issues by **[date/timeline]**.

### *****Alternative Formats and Contact Information*****

If you are unable to access certain content or functionalities, please contact us. We will do our best to provide the information in an accessible format or assist you in another way.

* Email: **[accessibility@example.com]**
* Phone: **[+XX XXXX XXX XXX]**
* [Optional: Live chat, contact form, or postal address]

### *****Report Accessibility Issues*****

We welcome feedback and encourage users to report any accessibility barriers encountered. This helps us improve and ensure better accessibility for everyone.

* Use the contact details listed above, or
* [Insert link to a dedicated accessibility feedback form, if available]

### *****Supervisory Authority*****

If you are not satisfied with our response, you may contact the **relevant national enforcement authority** in your country.

A list of EU enforcement bodies can be found here:
[**https://digital-strategy.ec.europa.eu/en/policies/accessibility-requirements-products-services#National\_enforcement\_bodies**](https://digital-strategy.ec.europa.eu/en/policies/accessibility-requirements-products-services#National_enforcement_bodies)

### *****Accessibility Review*****

* [Example: Internal self-assessment conducted by our development team]
* [Example: External accessibility audit performed by **[company/partner]**]

**Latest assessment date:** [Insert date]